

## When do You Report Changes?



Changes in your household must be reported within 10 days of the change. Failure to report changes within 10 days may result in case closure or reduction of your benefits.

## How do You Report Changes?

The preferred method of reporting changes is by telephone. Reporting changes by telephone allows your specialist to gather the most information about the change from the best source for that information, you. Your specialist will tell you if verification is needed. Be sure to write your name and case number on any verifications you send to your specialist. When you report a change, be sure to inform your specialist whether or not the reported change is expected to continue next month. You may also report changes in writing, in person, or with the FIA-2240, Change Report form.

## What to Report and Verify

### 1. Starts or Stops Working

Report (within 10 days of the start date) if anyone in your household started work or stopped work.

### 2. Persons In Your Home

Report changes about people in your home. Examples of changes to report are, anyone who:

- moved in or out of your home,
- temporarily left your home,
- entered a nursing home,
- was married, divorced, or separated, or
- was born or died.

### 3. Household Income

#### What do you report?

For anyone in your household, you must report:

- changes in rate of pay or if employers change,
- if hours of work per week change by more than 5 hours since you last reported a change,
- if anyone in the household stops working,
- if anyone starts or stops getting Social Security, a pension, Unemployment, Child Support, or any other unearned income, and
- if gross monthly unearned income went up or down by more than \$50 since the last time you reported a change.

Exception: For Medicaid only, (except for Healthy Kids), you must report a change in gross monthly income of more than \$25.

**What must be verified?** You must provide proof of your household's income. Pay stubs, employer statements, the FIA-38, Verification of Employment, or FIA-3569, Agricultural Worker Income Verification, may be used to verify income. For Child Care, if your work schedule and/or employer have changed and anyone has child care costs, attach a written statement with your work schedule with the days and times of work. The work schedule statement must be signed by your employer to verify the schedule.

### 4. Work-Related Activities

**What do you report?** Report if anyone in your household participated in approved employment-related activities. Such activities may include:

- Work First,
- high school completion,
- GED, or
- college.

**What must be verified?** If anyone's work-related activity schedule has changed, attach a copy of the new class schedule.

### 5. Child Care or Disabled Adult Care

**What do you report?** Report any need for, or change in care of a child or disabled adult. Changes to report may include, but are not limited to:

- the days and times when the care is provided,
- if the provider of the care has changed,
- the location where the care is provided,
- the provider's rate charge, or
- if you receive any other help in paying for child care or disabled adult care.

### 6. Assets

**What do you report?** Report if anyone in your household has had a change in assets. You should report such changes as:

- buying, selling, giving away, transferring or receiving any assets.

Types of assets include but are not limited to:

- bank accounts,
- land,
- cars and other vehicles,
- boats,
- life insurance,
- investments,
- lawsuit settlements, or
- any other property.

### 7. Other Changes

**What do you report?** Report if anyone in your household has a change such as:

- address,
- rent,
- mortgage,
- taxes,
- insurance for home or health,

- utility costs,
- child support and arrearages paid for someone outside the household,
- medical expenses, or
- school attendance.

#### What must be verified?

Changes in your household's shelter costs must be verified. Shelter costs include:

- rent,
- mortgage,
- taxes,
- special assessments,
- homeowners insurance,
- heat and/or utility costs, or
- getting or losing a telephone expense.

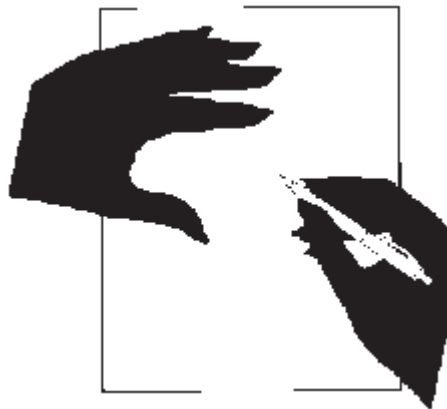
You may verify these changes by:

- mortgage or rental contracts,
- statements from the mortgage company or landlord,
- copies of tax or insurance bills,
- copies of assessment bills,
- current bills or a written statement from the telephone or heat/utility provider,
- proof of application or receipt of a Home Heating Credit warrant, or
- FIA-3688, Shelter Verification form may also be used.

Changes in your household's obligation to pay Child Support and arrearage expenses must also be verified. Child Support and arrearage verification may include, but is not limited to:

- wage withholding statements,
- proof of withholding from unemployment compensation, or
- statements from the parent who has custody of the child verifying the amount of direct child support paid.

## Using the Change Report Form



You may use the FIA-2240, Change Report form to report changes to your specialist. If you choose this method you must answer all questions on the form for everyone in your household. If any questions do not apply to your household situation, answer the question N/A, not applicable. Be sure to answer all questions in sections 1-7. You may attach a separate piece of paper to your Change Report form if you need additional room to report changes.

**Remember to:** Sign and date the form and attach all required verifications. Be sure to write your name and case number on any verifications you send in so the verifications may be returned to you.

QUANTITY: 200,000  
COST: \$3,198.97 (.0159 ea.)  
AUTHORITY: FIA Director

The Family Independence Agency will not discriminate against any individual or group because of race, sex, religion, age, national origin, color, height, weight, marital status, political beliefs or disability. If you need help with reading, writing, hearing, etc., under the Americans with Disabilities Act, you are invited to make your needs known to an FIA office in your county.

FIA Publication 280 (Rev. 4-04)  
Previous editions obsolete.

# REPORTING CHANGES

**When to Report**

**How to Report**

**What to Report**



This brochure is a guide to reporting changes. It provides information on when changes must be reported, ways to report changes, what changes you must report, and what changes require verification.